



DEPARTMENT OF GENERAL STUDIES

FINAL EXAMINATION

Student ID (in Figures) :

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Student ID (in Words) : _____

Course Code & Name : **MPU3322* Professional Ethics**
Semester & Year : September – December 2020
Lecturer/Examiner : Dr Antoon De Rycker
Duration : 2 Hours

INSTRUCTIONS TO CANDIDATES

- 1 This question paper consists of two (2) sections:
 - SECTION A (40 marks) : Twenty (20) multiple-choice questions. Answer ALL questions in the booklet provided.
 - SECTION B (60 marks) : Six (6) short-answer/essay-type questions. Write your answers in the booklet provided.
- 2 Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
- 3 This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
- 4 Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple-choice questions, where 2B pencils are to be used.

WARNING The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students’ Handbook, up to and including expulsion from BERJAYA University College.

Total number of pages = 6 (including the cover page)

SECTION A : MULTIPLE-CHOICE QUESTIONS (40 MARKS)

INSTRUCTION(S) : This part consists of TWENTY (20) questions. Write your answers on the multiple-choice answer sheet provided in the booklet.

END OF SECTION A

SECTION B : SHORT-ANSWER/ESSAY-TYPE QUESTIONS (60 MARKS)

INSTRUCTION(S) : This part consists of SIX (6) questions. Write your answers in the booklet provided.

1. a. Describe the “three faces” of professional ethics. [3 × 2 = 6 marks]
b. In your view, which is the best one to adopt? Give reasons. [4 marks].
2. a. How to make a “snap decision” when having to deal with an ethical issue on the spot? Briefly describe the five guidelines. [5 × 1.5 = 7.5 marks]
b. Illustrate the decision-making process with one example from business or professional ethics. [2.5 marks]
3. a. Briefly describe the four levels of business ethics. [4 × 1 = 4 marks]
b. In your view, do the four levels influence *moral intensity* differently? [6 marks]
4. a. What is Gilligan’s (1982) gender-related ethical theory? [4 marks]
b. How useful are her ideas in understanding business or professional ethics? [6 marks]
5. Describe two of the major meta-ethical theories, for each using one example from professional or business ethics. [2 × 5 = 10 marks]
6. How can you – as a manager or supervisor – increase your team’s moral awareness? Discuss two strategies, giving one example from professional or business ethics. [2 × 5 = 10 marks]

END OF EXAM PAPER