



FACULTY OF LIBERAL ARTS

FINAL EXAMINATION

Student ID (in Figures) : 

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Student ID (in Words) : \_\_\_\_\_  
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Subject Code & Name : **DPR1402 Public Speaking Skills**  
Semester & Year : September – December 2016  
Lecturer/Examiner : Harizah Faiz  
Duration : 2 hours

**INSTRUCTIONS TO CANDIDATES**

- This question paper consists of 3 parts:**
  - PART A (30 marks) : MULTIPLE CHOICE QUESTIONS**  
There is only **ONE (1)** section in this part. Choose the correct answers and shade the correct circles on the OMR sheet in your answer booklet.
  - PART B (40 marks) : SHORT ANSWER QUESTIONS**  
There are **TWO (2)** sections in this part. Answer all questions in the answer booklet.
  - PART C (30 marks) : ESSAY**  
There is only **ONE (1)** section in this part. Choose and answer only **ONE (1)** question. Write the answer in the answer booklet provided.
- Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.**
- This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.**
- Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.**

**WARNING:** The University Examination Board (UEB) of BERJAYA University College of Hospitality regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students’ Handbook, up to and including expulsion from BERJAYA University College of Hospitality.

**Total Number of pages = 8 pages (Including the cover page)**

**PART B**

**INSTRUCTION(S)**

**: SHORT ANSWER QUESTIONS (40 MARKS)**

: There are **TWO (2)** sections in this part. Answer all questions in the answer booklet.

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**SECTION 1: (10 marks)**

*Match the following terms to the correct definition. Write your answers in the answer booklet.*

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|------------------------|---|
| 1. _____ Pause         | <b>A.</b> The loudness or softness of the speaker's voice   |
| 2. _____ Rate          | <b>B.</b> The highness or lowness of the speaker's voice  |
| 3. _____ Monotone      | <b>C.</b> A constant pitch or tone of voice   |
| 4. _____ Dialect       | <b>D.</b> The speed at which a person speaks  |
| 5. _____ Pronunciation | <b>E.</b> A momentary break in the vocal delivery of a speech   |
| 6. _____ Vocal variety | <b>F.</b> Varied and expressive changes in the speaker's voice  |
| 7. _____ Articulation  | <b>G.</b> The physical production of particular speech sounds   |
| 8. _____ Fillers       | <b>H.</b> A variety of language distinguished by variations of accent   |
| 9. _____ Volume        | <b>I.</b> The accepted standard of sound and rhythm for words in a language                                   |
| 10. _____ Pitch        | <b>J.</b> A pause that occurs when speakers fill the silence with vocalisations such as "uh," "err" and "um". |

**SECTION 2: (30 marks)**

*Answer all questions in the answer booklet.*

1. One of the objectives of the introduction is to get the attention and interest of your audience. State and explain **SEVEN (7)** methods to get audience's attention and interest. (21 marks)
2. To plagiarise means to present another person's language or ideas as your own. State and explain **THREE (3)** types of plagiarism. (9 marks)

**END OF PART B**

**PART C** : **ESSAY (30 marks)**

**INSTRUCTION(S)** : There is only **ONE (1)** section in this part. Choose and answer only **ONE (1)** question. Write the text in the answer booklet.

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**SECTION 1: (30 marks)**

Choose one of the topics below and prepare a **300 word** text for a speech with an interesting and attention-grabbing introduction, three clear main points for the body and an impactful conclusion.

1. The benefits of online social networks
2. Students should work part-time

**END OF QUESTION PAPER**