



BERJAYA BUSINESS SCHOOL

FINAL EXAMINATION

Student ID (in Figures) :

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Student ID (in Words) : _____

Subject Code & Name : RTL1523 LOSS PREVENTION IN THE RETAIL INDUSTRY
Semester & Year : September – December 2017
Lecturer/Examiner : Dr. Christine Chow
Duration : 3 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of 2 parts:
PART A (20 marks) : TWENTY (20) multiple choice questions. Answer all TWENTY (20) questions. Answers are to be shaded in the Multiple Choice Answer Sheet provided.
PART B (80 marks) : FOUR (4) Short Answer Questions. Answer all FOUR (4) questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College of Hospitality regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students’ Handbook, up to and including expulsion from BERJAYA University College of Hospitality.

Total Number of pages = 6 (Including the cover page)

PART B : SHORT ESSAY QUESTION (80 MARKS)
INSTRUCTIONS : Answer all FOUR (4)) questions. Write your answers in the Answer Booklet(s) provided.

QUESTION 1 (20 marks)

- a) The most vulnerable time for robbery is during opening and closing of the store. Provide the rules for the closing and opening of a store.
- b) Explain the principles of key control system

QUESTION 2 (20 marks)

- a) Explain why Security is important. (5 marks)
- b) What is the definition of Robbery and Burglary? (5 marks)
- c) Describe the 'Two-Person Rule' in key control and the guiding principles in key control system (10 marks)

QUESTION 3 (20 marks)

- a) Describe the importance of and the general guidelines for a good housekeeping (10 marks)
- b) Explain your understanding of Compartmentalisation and its importance (10 marks)

QUESTION 4 (20 marks)

Relate the theory of RCT for the reasons why employees steal

END OF EXAMINATION