

**SCHOOL OF HOSPITALITY**

**FINAL EXAMINATION**

Student ID (in Figures) : 

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Student ID (in Words) : \_\_\_\_\_

Subject Code & Name : **BHM 3302 SUSTAINABLE OPERATIONS IN HOSPITALITY & TOURISM**  
Semester & Year : September-December 2016  
Lecturer/Examiner : Ms. Dewi Pratomo  
Duration : 3 Hours

**INSTRUCTIONS TO CANDIDATES**

1. This question paper consists of 3 parts:  
**PART A (50 marks) : FOUR (4) short answer questions. Answers are to be written in the Answer Booklet provided.**
2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

**WARNING:** The University Examination Board (UEB) of BERJAYA University College of Hospitality regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College of Hospitality.

**Total Number of pages = 2 (Including the cover page)**

**PART A : SHORT ANSWER QUESTIONS (50 MARKS)**

**INSTRUCTION(S) : FOUR (4) short answer questions. Write your answers in the Answer booklet provided**

---

1. Describe each of the following terms and provide an example of each : (20 marks)
  - a. Sustainability in hospitality and tourism
  - b. Carbon footprints
  - c. Tourism Policy
  - d. Carbon Offset
2. Analyze **FIVE (5)** negative and positive impacts on all inclusive resort (10 marks)
3. Discuss **FIVE (5)** types of carrying capacity (10 marks)
4. Sustainable food takes into account environmental, health, social & economic concerns. Categorize **FIVE (5)** of the eight inter-related principles of sustainable food (10 marks)

**END OF PART A**