



**FACULTY OF BUSINESS**

**FINAL EXAMINATION**

Student ID (in Figures) : 

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Student ID (in Words) : \_\_\_\_\_  
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Course Code & Name : **MGT1024 MANAGING PEOPLE & ORGANIZATIONS**  
Semester & Year : May – August 2020  
Lecturer/Examiner : Chris Ong  
Duration : 2 Hours

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**INSTRUCTIONS TO CANDIDATES**

1. This question paper consists of 2 parts:  
PART A (30 marks) : THIRTY (30) multiple choice questions. Answers are to be written in the Multiple Choice Answer Sheet provided.  
PART B (70 marks) : FIVE (5) short questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

**WARNING:** The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students’ Handbook, up to and including expulsion from BERJAYA University College.

**Total Number of pages = 7 (Including the cover page)**

**PART B : SHORT ANSWER QUESTIONS (70 MARKS)**

**INSTRUCTION (S)** : Answers all FIVE (5) questions.  
Write your answers in the Answer Booklet (s) provided.

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1. Explain **FIVE (5)** level of Maslow's Needs Hierarchy Theory, with a diagram.  
(15 marks)
2. Strategy management is an integral part of company management. The success or failure of a company depends on its strategies.
  - a. Define strategy management with some related example in your organization.  
(3 marks)
  - b. Describe the **THREE (3)** levels of strategy that a large organization must develop and provide some examples to justify your answer.  
(12 marks)
3. Trust between supervisors and employees is related to a number of positive employment outcomes. Describe **THREE (3)** consequences of trust in an organization and provide relevant examples.  
(15 marks)
4. In today's dynamic world, leadership has the ability to influence a group toward the achievement of a vision or set of goals. You as a Business Development Manager have to explain **FIVE (5)** traits associated with leadership.  
(15 marks)
5. Explain **FOUR (4)** types of working as a team in any organizations.  
(10 marks)

END OF PART B