

**FACULTY OF BUSINESS****FINAL EXAMINATION**Student ID (in Figures) :

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Student ID (in Words) : _____

Course Code & Name : **CSC1013 LEARNING COMPUTER APPLICATIONS**
Semester & Year : May 2020 – August 2020
Lecturer/Examiner : Mr. Goh Poh Kim
Duration : 2 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of **TWO (2)** parts:

PART A (60 marks) : FIVE (5) short answer questions. Answers are to be written in the Answer Sheet provided.

PART B (40 marks) : TWO (2) essay questions. Answers are to be written in the Answer Booklet provided.

2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.

3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.

4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

Total Number of pages = 3 (Including the cover page)

PART A : SHORT ANSWER QUESTIONS (60 MARKS)

INSTRUCTION(S) : FIVE (5) short answer questions. Answer ALL questions in the Answer Booklet(s) provided.

1. Define the following terms:

- a) Data
- b) e-tailing
- a) Video Conferencing
- b) Point of Sale
- c) Firewall

(15 marks)

2. Computers have many advantages. As a student, explain **THREE (3)** advantages of using a computer in your studies.

(15 marks)

3. Explain **FOUR (4)** reasons why Hospitality and Tourism industries are utilising a lot of Internet technologies in their daily operations.

(12 marks)

4. Explain **FOUR (4)** major functions of a computer system, i.e information processing cycle.

(12 marks)

5. List **SIX (6)** Web applications that students can use to enhance their studies.

(6 marks)

END OF PART A

PART B : ESSAY QUESTIONS (40 MARKS)

INSTRUCTION(S) : TWO (2) essay questions. Answer ALL questions in the Answer Booklet(s) provided.

1. a) Differentiate between **B2C** and **C2C**. Provide an example for each. (5 marks)

b) During pandemic situation, a lot people are switching to purchase products from an e-commerce site. Explain **THREE (3)** functions/applications available for online users to use in an e-commerce site. (15 marks)

Total: [20 marks]

2. Organisations use access controls to protect its internal networks.

a) Define **access controls**. (5 mark)

b) Explain **THREE (3)** types of access controls an organisation can implement. (15 marks)

Total: [20 marks]

END OF EXAM PAPER